



Procedures and protocols to play at Grand Slam Tennis Club

Operational Protocol

1. Operating hours 7am – 9 pm Monday through Friday and 7am- 8pm on Saturdays and Sundays.
2. Grand Slam will be a drop and go facility, spectating is strictly prohibited.
3. Indoor and outdoor courts are open for play.
4. Entrance & Exit will be through the clubhouse doors. Follow the signage for entrance and exit.
5. No congregating on the court, in the lobby area or in the parking lot, please make space for people following your session.
6. Lockers rooms will remain open; however the showers will not be available for use.
6. Please bring your own racquet, water and towel.
7. Temperature check will be mandatory for all the patrons and staff members coming into Grand Slam.

Safety protocols to follow

1. Masks must be worn in common areas (includes, lobby, lockers rooms and walkway to the courts)
2. All payments must be made via email or phone-to consent to charge card on file.
3. Please plan to arrive no more than 5 minutes before the start of your session.
4. Exiting player has right of the way when leaving the court and or playing area.
5. Staff must wear masks at all times except when teaching.
6. Only the pro is permitted to use the tennis ball hopper.
7. Hand sanitizer will be available; frequently touched surfaces will be sanitized.

Booking protocols

1. All bookings must be made via phone (914-234-9206) or email to staff@grandslamtennisclub.com.
2. Same day booking –subject to time and pro availability.
3. Open court reservations must be booked by phone no more than 3 days in advance and all player names must be provided at the time of the booking.
4. Contactless payment encouraged; all financial transactions should take place prior to play by phone or by using house credit.

Player Code

1. Please stay home if you have any symptoms of COVID-19 or have COVID-19. Allow 14 days from the time you are symptom-free before returning.
2. Please stay home if you reside with or have been in close contact with someone that has been exposed to covid-19 until 14 symptom free days have passed since you last had contact with such person(s).
3. Use hand sanitizer upon arrival and before leaving the club.
4. Please wear mask and if possible, gloves upon arrival and after exiting the court.

5. Please do not congregate after your session in playing area and or parking lot.
6. Travel restrictions – Please follow CDC guidelines with travel restrictions. Allow 14 days from the time you return from your trip before resuming tennis activities at Grand Slam.

Play Rules

1. Singles/ Doubles Play Players are responsible for bringing their own tennis balls, towels and water. Players are to take the used tennis balls with them or dispose of them by the exit gate before leaving the facility. Please do not leave the used tennis balls on the court.
2. Players should bring their own equipment - it is advised to avoid use of communal racquets or tennis balls.
3. During lessons only the pro can pick up or touch the tennis balls.
4. Tennis balls from other courts should be kicked / tapped back with player's racquet.
5. Serving will not be part of the lesson program until further notice.
6. Players should remain on the same side of the net for the duration of lesson or play time.
7. Players should maintain a minimum distance of 6 feet from pros and or other players at all times.